



**WABASHA COUNTY
DEPARTMENT OF SOCIAL SERVICES**

Wabasha County Services Building
411 Hiawatha Drive East
Wabasha, MN 55981-1589
Telephone: 651-565-4133
Toll Free: 888-315-8815

**Customer Survey
Wabasha County Social Services
Income Maintenance Unit**

Wabasha County Social Services Income Maintenance Unit is doing a customer service review. Please complete and return this anonymous survey in the enclosed postage paid envelope or leave at the front office desk. Think about your most recent contact with our agency when responding. We appreciate your comments.

1. Was your most recent interaction with our agency positive? Yes No
Please explain or comment below on either your positive or negative interaction:

2. Was staff courteous and helpful? Yes No
Please explain your response.

3. List any positive or negative comments about your last contact with our agency?

4. If you left a message with someone in our office, how long before your call was returned?

5. If you called our office to inquire about applying for SNAP food benefits, where you:
- Able to speak to a live person right away, if you chose? Yes No
 - Given information about how to apply for SNAP benefits and the forms required to apply? Yes No
 - Told about how you may qualify to get SNAP benefits the same day? Yes No
 - Notified about the importance of leaving the first page of the application? Yes No

Please explain your responses:

6. Do you have any suggestions for how our agency could improve its service? Yes No
Please explain.

7. How would you rate your experience with the agency on a scale of 1 to 5? (Mark one.)

___1 Unacceptable ___2 Poor ___3 Acceptable ___4 Very Good ___5 Excellent

Briefly explain the reason for your rating.

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Wabasha County - 1.888.315.8815

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ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရွက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဖုန်းနံပါတ်ကိုခေါ်ဆိုပါ။

कंदकसंसाधन १। वीहकलुसकामदंडुयकुंडकामकंप्रदकककमरेकेयसकककेडु सुयभेगडुससुसकसलेखखनले १

請注意，如果您需要免費協助傳譯這份文件，請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

တံသွပ်တံသးတံတကု၊ ဝဲနုဗ်လိပ်တံတံမာစကလီလာတံကကု၊ ထဲဝဲခပ်လံာ် တီလံာ်မီတခါဆံနုဗ်, ကိးတံလီဝဲမီနီဂံလံလာထးဆံနုဗ်တကု၊

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣຕຊາບ. ຖ້າທ່ານ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ຟຣີ, ຈົ່ງໂທໂປທີພາຍເລກຂ້າງເທິງນີ້.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la' aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB2 (8-16)



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